1. Supported audits, shortage control initiatives, apprehensions and disposition by preparing and reviewing associated paperwork.
2. Developed and launched on-site client training seminars to foster understanding and implementation of loss control strategies.
3. Trained all new executives and asset protection personnel.
4. Upheld strict security and safety procedures to protect business from financial losses due to theft or careless mismanagement.
5. Headed safety and loss prevention programs by guiding staff.
6. Calmly and efficiently addressed emergency situations such as safety hazards and threats to life or property, deescalating when possible and directing shoppers to safety.
7. Collaborated with law enforcement to detain and prosecute theft perpetrators, appearing in court hearings to provide honest and full eyewitness testimony of events.
8. Coordinated with mall security personnel to call attention to suspicious shoppers or detain perpetrators who left store with stolen merchandise.
9. Attentively monitored store and surrounding areas for signs of attempted theft by customers or personnel, intervening when necessary.
10. Evaluated exhibited behavior and age of suspected perpetrators to calculate appropriate response to suspected theft attempts, erring on side of caution to mitigate liability risk.
11. Verified facility security by inspecting plumbing, outside areas, locks and cells for potential hazards.
12. Generated comprehensive reports documenting evidence of attempted theft and recovered merchandise.
13. Worked with auditors to conduct investigations into suspected theft or fraud by internal personnel by [Action] and [Action].
14. Received and inspected mail, property and funds from visitors on behalf of designated inmates.
15. Delivered training to all new executives and asset protection personnel, both one-on-one and in group settings.
16. Made rounds at specified intervals and conducted head counts and roll calls.
17. Created and maintained arrest files on all inmates processed through jail.
18. Oversaw [Number] juveniles in correctional residential facility setting.
19. Restrained juvenile inmates when disturbances required physical intervention.
20. Supervised and directed juvenile movement during various activities on and off campus.